Developing Performance Leadership for Supervisors

Course Information

This in-depth two-day leadership seminar provides participants with effective management and supervisory skills essential for success in today's challenging public safety environment. Practical examples and case studies are presented to police leaders of all ranks, sworn and civilian, to illustrate successful strategies designed to improve organizational effectiveness and morale. Today's dynamic ever-changing law enforcement field makes this course a must for all those who accept the call to lead.

Course Purpose / Objectives

At the conclusion of the course, the investigator will:

- Develop Winning Strategies to Confront Today's Leadership Challenges
- Establish a Solid Understanding of Exceptional Leadership & Management Principles
- Discover What Effective Leaders Do and How They Sustain Success
- Create a Motivated Workplace that Improves Morale & Performance
- Maintain Accountability and Confront Problem Employees
- Understand the Practical Importance of Everyday Effective Communication Skills
- Implement Successful Change Management
- Build and Maintain Professional Ethics Throughout the Work Environment
- Identify Service Excellence Keys Critical to Improving Citizen Service
- Practice Fundamental Media Relations Strategies Critical for Leader Survival

Instructor

**Chief Harry Dolan** is a 31-year police veteran who has been serving as a Chief of Police since 1987. As one of the nation's most experienced police chiefs, he currently leads the Raleigh North Carolina Police Department, comprised of close to 900 employees serving the country's 44th largest city.

Chief Dolan served as a jailer, road deputy and city beat officer prior to being appointed as the Chief of Police for the North Carolina Department of Human Resource Police Department in Black Mountain. He later went on to serve as the Chief of Police in Lumberton, North Carolina and Grand Rapids, Michigan before returning to Raleigh as Chief in 2007.
Chief Dolan has lectured throughout the United States in the fields of leadership, personnel management and community policing. He is a graduate of Western Carolina University and holds a master’s degree in organizational leadership and management from the University of North Carolina at Pembroke. Chief Dolan is an enthusiastic presenter who is known for his sense of humor and unique ability to inspire leaders to strive for service excellence.

**Dates:**

June 15-17, 2015

**Location:**

Columbus, Ohio Division of Police Training Academy - 1000 North Hague Ave., Columbus, OH 43204-2121

**Course Contact / Registration**

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To Register visit [www.patc.com](http://www.patc.com)